

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: Arjun Chadrasekar Iyer; Chandrakant Ramkrishna Bhavsar  
Assignee: Siebel Systems, Inc.  
Title: METHOD AND SYSTEM FOR AN OPERATION CAPABLE OF  
UPDATING AND INSERTING INFORMATION IN A DATABASE  
Application No.: 10/751,236 Filing Date: January 2, 2004  
Examiner: Shahid Al Alam Group Art Unit: 2166  
Docket No.: SBL0011C2US Confirmation No.: 3832

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Austin, Texas  
April 8, 2008

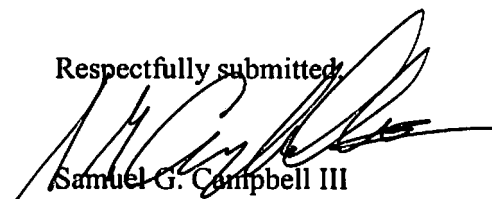
Attention: Official Draftsperson  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

**SUBMISSION OF FORMAL DRAWINGS**

Dear Sir:

Applicants submit sixteen (16) sheets of formal drawings, consisting of Figures 1-20 in the above-named application. If there are any questions regarding these drawings, please call the undersigned at (512) 439-5084.

Respectfully submitted,

  
Samuel G. Campbell III  
Attorney for Applicants  
Reg. No. 42,381  
(512) 439-5084  
(512) 439-5099 (Facsimile)